Comparisons of Job Characteristics

Focus Occupation: Tellers (43-3071)

Associated Occupation: Cashiers (41-2011)

Compare Knowledge Compare Skills **Compare Abilities Compare Detailed Work Activities** Compare Tools and Technologies

| << | Focus occupation element is much lower |
|----|--|
| < | Focus occupation element is lower |
| 0 | Focus occupation element is at a similar level |
| > | Focus occupation element is at a higher level |
| >> | Focus occupation element is at a much higher level |

sufficient

Knowledge Similarity of Focus Occupation to Associated Occupation: 91 Focus Occupation: Tellers (43-3071) Associated Occupation: Cashiers (41-2011) Average Associated **Focus Associated Occupation's** Rating, All Occupation's Occupation's **Evaluation of Focus Occupation Key Knowledge Elements** Occupations Rating Rating Customer and Personal Current knowledge level is likely more than 11.3 13.8 18.9 Service sufficient 11.4 Mathematics 9.2 12.2 0 Current knowledge level may be sufficient Current knowledge level is likely more than 5.2 7.2 10.3 Sales and Marketing

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

| Skills | Similarity of Focus Occupation to Associated Occupation: 96 | | | | | | |
|---|---|-----|---------------------------------|---|----------------------------------|--|--|
| Focus Occupation: Tellers (43-3071) Associated Occupation: Cashiers (41-2011) | | | | | | | |
| Associated Occupation's Key Skills Elements | Average Rating, All Occupations | | Focus Occupation's Rating | | Evaluation of Focus Occupation | | |
| Service Orientation | 7.9 | 8.6 | 9.8 | > | Skill level is likely sufficient | | |
| Mathematics | 6.2 | 7.6 | 8.9 | > | Skill level is likely sufficient | | |

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Abilities Similarity of Focus Occupation to Associated Occupation: 94 Focus Occupation: Tellers (43-3071) Associated Occupation: Cashiers (41-2011)

| Associated Occupation's Key Abilities Elements | Average Rating, All Occupations | Associated Occupation's Rating | Focus Occupation's Rating | | Evaluation of Focus Occupation |
|---|---------------------------------------|--------------------------------------|---------------------------------|----|--|
| Oral Comprehension | 12.5 | 11.2 | 12.6 | > | Current ability level is likely sufficient |
| Oral Expression | 12.4 | 11.1 | 11.9 | 0 | Current ability level may be sufficient |
| Near Vision | 11.1 | 10.0 | 10.5 | 0 | Current ability level may be sufficient |
| Speech Recognition | 9.9 | 9.7 | 11.6 | > | Current ability level is likely sufficient |
| Number Facility | 6.3 | 7.6 | 10.6 | >> | Current ability level is likely more than sufficient |
| Wrist-Finger Speed | 3.2 | 5.2 | 3.9 | << | Extensive improvement in abilities may be required |

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O^*NET (Occupation Information Network) data.

Activities that Both Occupations Have in Common

Similarity of Focus
Occupation to Associated
Occupation: 91

Focus Occupation: Tellers (43-3071)
Associated Occupation: Cashiers (41-2011)

| Work Activities | Exclusivity of Activity |
|---|-------------------------|
| Answer customer or public inquiries | 41 |
| Assign work to staff or employees | 30 |
| Calculate monetary exchange | 67 |
| Compute financial data | 53 |
| Greet customers, guests, visitors, or passengers | 63 |
| Maintain records, reports, or files | 5 |
| Monitor currency, coin, or checks in cash drawer | 92 |
| Operate business machines | 68 |
| Prepare bank deposits | 87 |
| Provide customer service | 14] |
| Receive or disburse cash related to payments received | 80 |
| Resolve customer or public complaints | 54 |
| Sell products or services | 69 |
| Use computers to enter, access or retrieve data | 3 |

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Tools and Technologies that Both Occupations Have in Common

Similarity of Focus
Occupation to Associated
Occupation: 64

Focus Occupation: Tellers (43-3071)
Associated Occupation: Cashiers (41-2011)

Tools and Technologies Exclusivity

| Calculating machines and accessories | 3 |
|--|----|
| Computer data input devices | 2 |
| Computer printers | 2 |
| Computers | 1 |
| Currency vending machines | 31 |
| Data management and query software | 1 |
| Finance accounting and enterprise resource planning ERP software | 2 |
| Surveillance and detection equipment | 11 |

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.